



NOTICE OF NON-DISCRIMINATION AND FREE ACCESSIBILITY SERVICES

Discrimination is AGAINST THE LAW. Agilus Health, Inc. complies with all applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Agilus Health, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Agilus Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
 - Information written in other languages.

If you need any of these services, please ask the clinic's front desk for assistance or call 318-443-5278 for Language Assistance.



If you believe that Agilus Health, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Julie Lincecum
Office Manager
1305 Texas Avenue
Alexandria, LA 71301
Phone: 318-443-5278
Fax: 318-443-1906
jlincecum@agilushealth.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Julie Lincecum is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, S.W.
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.